



Campground Policies

To help everyone have a safe and enjoyable stay, please review the following policies:

General Policies

- **Tent camping, rooftop tents, and car camping are NOT permitted.**
- **Check-In:**
 - RV Sites: 1:00 PM or later
 - Cabins: 3:00 PM or later
- **Check-Out (All Guests):** By or before 10:00 AM
- **Quiet Hours:** 11:00 PM – 7:00 AM
- All reservation balances are automatically charged to the card on file 24 hours prior to arrival.
- Maximum occupancy is 6 guests per cabin or RV site.
- Boats and jet skis must be stored at the Marina. They are not permitted at RV sites or cabins.
- ATVs are not allowed on property.
- Drones are not permitted on property.
- Loud or disorderly conduct, firearms, and fireworks (including firecrackers) are strictly prohibited.
- Alcohol must remain at your cabin or campsite. It is not permitted in common areas.
- Trespassing in restricted areas (including the waterpark after hours or without admission) will result in removal from the property without refund.
- Please be mindful of speed limits throughout the property. Watch for children, pets, and wildlife.

Fire & Firewood Policy

- Firewood may not be brought onto property (per national forestry guidelines).
- Do not cut trees or collect fallen wood.
- Fires must remain in designated fire rings and be supervised at all times.
- Do not burn trash or dispose of cigarette butts in fire rings.
- Firewood is available for purchase at the General Store.

Golf Cart Policy

- Drivers must be 18+ with a valid driver's license.
 - Proof of insurance is required.
 - Follow posted park speed limits at all times.
 - No driving during quiet hours.
 - Carts used at night must have working headlights and taillights.
 - No drinking and driving.
 - Excessively loud music is not permitted.
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Cabin Rental Policies

Keys & Parking

- Cabin keys must be returned to the General Store at check-out.
 - After hours: Use the Late Check-In/Key Drop Box next to the General Store door.
 - \$25 fee will be applied to the card on file for any unreturned keys.
- Maximum 2 vehicles per cabin.
- Parking tag (provided at check-in) must be prominently displayed in window.
- Do not park along curbs or driving paths. Use designated cabin or overflow parking only.

Cabin Care & Cleaning

- Cabins must be left in generally clean condition upon departure:
 - Wash all dishes
 - Bag and remove trash to outside receptacle or dumpster
 - Place used towels/linens in a pile on the bathroom floor (see cabin rental agreement regarding violation fees)
- Housekeeping is not provided during your stay.
- Towel/linen swap available (see rental agreement for details).

Damages & Smoking

- Guests are responsible for any damage or missing items, including, but not limited to towels, pillows, dishes, furniture, etc. (see cabin rental agreement regarding violation fees).
- No smoking of any kind inside cabins (see cabin rental agreement regarding violation fees).

- Pets are not allowed in or around cabins unless booked in a designated pet-friendly cabin (see cabin rental agreement regarding violation fees).

Pet-Friendly Cabins

- Must be booked by phone and are subject to availability.
 - Non-refundable pet fee required.
 - Pets must be registered at booking and arrival to be in or around cabins.
 - See full Pet Policy and Pet-Friendly Cabin Rental Agreement for additional policies.
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RV Site Rental Policies

Site Use & Parking

- One camping unit per site.
- Two vehicles total (including camper).
- One additional vehicle allowed if it fits on your pad or is parked in the waterpark lot.
- Parking tags must be displayed in vehicle window (not required for RV itself).
- Do not park in grass, between sites, or in empty RV sites. Please be respectful to your camping neighbors. Parking in empty RV sites prevents other guests from accessing their site upon arrival.
- No late check-outs available.
- No RV parking in waterpark lots.

Campground Guidelines

- No washing vehicles or RVs.
- Children must be supervised in bathhouse.
- Do not flush anything other than toilet paper in the toilets.
- No tents permitted. One shade canopy allowed per site.
- Trash is self-service. Please do not leave trash at your site. Dumpsters are conveniently located near the bathhouse.

Pet Policy (RV Sites)

- Pets must be leashed at all times unless inside the fenced Pooch Park.
- No tethering or leaving pets outside unattended.
- Owners must clean up after pets. Receptacle stations with waste bags are provided throughout the RV campground for your convenience.
- RV sites must be waste-free upon departure.
- Proof of vaccinations required.

Check-In & Arrival Information

- All guests must check in at the General Store with a valid ID.
- After-hours arrivals:
 - Retrieve Welcome Packet from the Late Check-In/Key Drop Box next to the General Store door.
 - Cabin guests must complete all pre-check-in requirements and signed the cabin rental agreement to receive late packet.
 - Non-compliant cabin guests must check in with Night Security.
- Early arrivals are not guaranteed and must be approved in advance. If you are arriving prior to the official check-in time, you must call ahead to see if early check-in is available.

Cancellation Policy

- Cancellations must be made at least 10 days prior to arrival date for a refund.
- All refunds are subject to a \$25 cancellation fee.
- Cancellations made less than 10 days before arrival date are non-refundable and deposit will be forfeited.
- No refunds or credits will be issued for any holiday time frame cancellations.
- No refunds for early departures.
- Any guest who has not arrived or contacted the General Store by 10:00 AM the day after the scheduled arrival will be considered a “No-Show” and will forfeit payment.

Deposits & Payments

- 50% deposit of the site or cabin reservation is required at booking.
 - 100% of all booking fees or retail items (waterpark tickets, firewood, etc.) added to the reservation will also be due at booking.
 - Remaining balance automatically charged to credit card on file 24 hours prior to arrival date.
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